

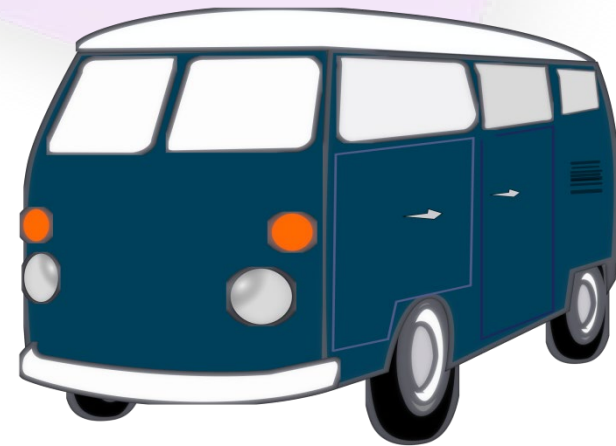
Mobile Advocacy in Motion

Enhancing Services Through Mobile Advocacy

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Founders of *V – MAaP*



Eve's History



2004: Eve's Place opened

Eve's Place opened in the Valley of Maricopa County. From the beginning, Eve's Place provided programs to victims of domestic abuse. The purpose of Eve's Place was to provide emergency shelter in a home setting, giving victims a more comfortable environment. Over the past 11 years, Eve's Place has provided many types of services in many diverse venues. Eve's Place provided emergency shelter in a home setting, giving victims a more comfortable environment. In order to provide even more privacy, the emergency program was relocated to an apartment complex.

2013: Closed shelter and launched Mobile program

Eve's Place closed its shelter and turned away one person since 2013. Resources are still needed. In an effort to continue to provide resources, Eve's Place has begun working under the name of mobile programs for victims of domestic violence and Eve's Place will continue to create and maintain comprehensive programs for victims of domestic, sexual and teen dating abuse.

2015: Expanded mobile to rural and tribal areas





What is Mobile Advocacy?

- Intentional mobility
- Advocate and clients are both mobile; increasing access points to victims/survivors
- Does not require victims leave their abuser prior to services
- Provides unique and flexible meeting locations
- Minimizes the stigma of meeting at a known domestic violence or sexual assault center
- Bolsters the individualize aspect of case plans
- Follows the various stages of victim to survivor (before, during and after)

An Advocates Journey

Urban Advocates (rural/tribal has 9-5shift)

- ✓ 12pm arrive at the office
- ✓ Collect equipment/documentation needed for their day
- ✓ Leave the office for the remainder of the day to see clients and locate resources on their behalf
- ✓ Meets with clients throughout the day at predetermined locations
- ✓ 6pm support group facilitation
- ✓ 7:30 return to office to turn in documents
- ✓ 8pm end of shift



Speaking Mobilese

Community- Based	Mobile Advocacy
<ul style="list-style-type: none">❖ Stationary location requiring victims/survivors to come to services majority of the time❖ POV is generally used❖ Transportation of client is not offered or limited.	<ul style="list-style-type: none">❖ Intentional mobility❖ Advocate travels to client❖ Various and flexible meeting locations❖ Both Advocate and clients are mobile; transportation is provided to victims services

*Partner Site – In-kind space provided with formal partnership ; certificate of insurance provided; ie group location site

*Community Partner – Collaborative partnership ; referral source; ie victim advocate in a police department

Walls vs Wheels



Stationary/Residential

- Capacity limited to number of beds
- Accompaniment limited
- Triage/ Crisis motivated
- Only one access point for services



Mobile

- Capacity only limited by hours/distance
- Accompaniment increases
- Continuum of care
- Unlimited access points for services

Walls vs Wheels continued

Stationary/Residential

- Duration limited to specific time
- One size fits all
- Diversity of client may be limited
- Satisfy need for housing, but may be limited in other needs



Mobile

- Duration is determined by client
- Customizable
- Can accommodate diverse population
- Satisfy multitude of needs due to flexibility and mobility



B Eve's Place

Who are our passengers ?

Victim/Survivors who have experienced

- Domestic abuse (adults)
- Sexual assault Trafficking
- Primary and Secondary (children in the home; family member)
- Men and Women
- LGBTQ



Miles per Hour

	Shelter	Mobile
Approx. cost per client	\$77/ day (FY2012)	\$4.63/ day (FY2018)

Shelter	Mobile
Jan- Dec 2012 8 Staff = 2,080 hours * 25 client capacity 24 hour/7 365 days a year	Jan – Dec 2018 1 Staff = 1,300 hours * 40+ case load 8hour / 4 days 260 days a year

12 Shelter Staff	+	25 client	=	233 clients per year
12 Mobile Staff	+	40 clients	=	1,380 clients per year

Before you start your engines ...



Putting the wheels in motion

Things to consider

- Services you want to offer
- Staff Qualities
- Confidentiality
- Safety Concerns
- Logistics and details



The many roads we travel

Full range of services offered

- **Crisis Intervention**

- Safety planning
- Danger assessments
- Emergency hotel

- **Legal Advocacy**

- Court Accompaniment
- Order of Protection
- Assist with Prosecution
- Emergency Custody

- **Emotional Support**

- Childcare
- Support groups
- Individual counseling
- Goal Setting



- **Personal Advocacy**

- 3rd party intervention
- Accompany and Advocate with forensic exams, police reports, etc.
- Economic empowerment

- **Transportation**

- To/from inter-agency services
- To/from community resources
- To shelter

- **Information and Referrals**

- Housing
- Mental health
- Victim's rights

- **Basic Needs**

- Food Boxes
- Toiletries
- Clothing

Tinted Windows

Confidentiality

- Individualized
- Partner Sites
- Meet in vehicles
- Equipment
- Documentation



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Hazards of the road

Staff and Client safety

- Safety plan for staff and agency
- Ongoing staff training
- Open and consistent dialogue with management
- Agency vehicles to enhance advocate safety
- Client Safety Status
- Two staff when needed



Travel Tips

Lessons we learned along the way

- Insurance company
- Work week
- Two is better than One
- Increase Outreach
- Central intake process
- Clear Boundaries
- Assign zones



NEVER LET
A STUMBLE IN
THE ROAD
BE THE END OF
THE JOURNEY

Questions Comments



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Eve's Place
Community Services™

EMPOWERING VICTIMS OF DOMESTIC, SEXUAL & TEEN DATING ABUSE