



Safe at Home Project

2017-2018



Safe at Home

Include new partners in tackling domestic abuse

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Workshop

- Introduction - SAH project
- DAHA - inspiration, by Gudrun Burnet
- Include new partners in tackling domestic violence



The Safe at Home project (2017-2018)



- Integrate housing providers (policy and practice);
- to identify covert signs of domestic abuse;
- and tackle the root cause of a significant percentage of day-to-day tenancy issues like vandalism, anti-social behaviour complaints and rent arrears.

Objectives:

- 'On the doorstep' support
- Awareness raising
- Capacity Building
- Policy recommendations



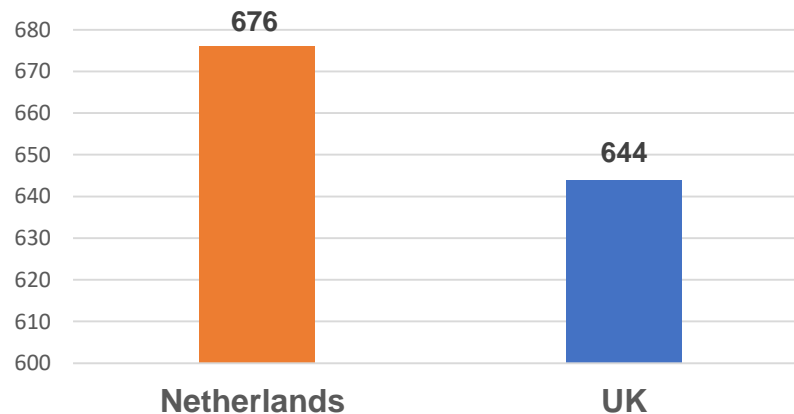
Domestic abuse approach for Housing Providers



Safe at Home Training

25 different Housing Providers (15 in the Netherlands and 10 in the UK) were selected to be part of the project:

Number of staff trained by Safe at Home

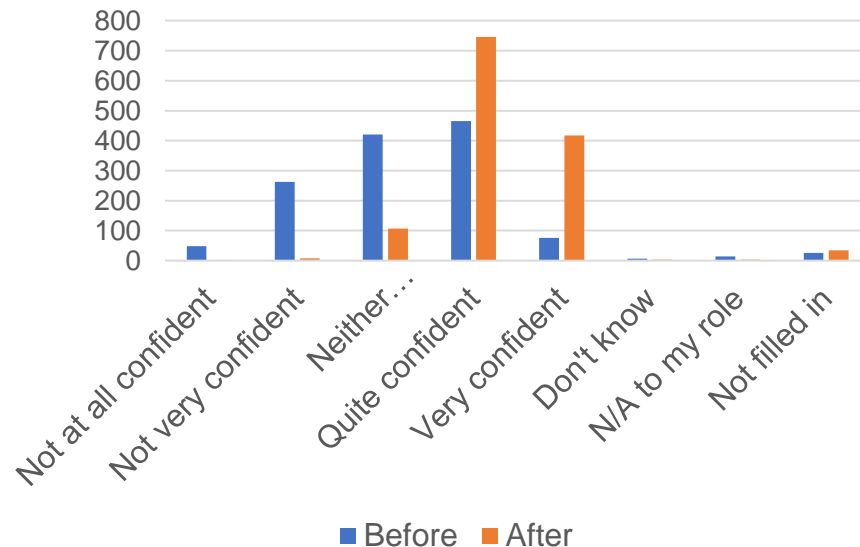


**TOTAL of
1320 staff
members
trained**



Safe at Home Training Feedback: Confidence

Ability to identify signs of domestic abuse in everyday work



Number of people feeling **not very confident** BEFORE the training: 263

Number of people feeling **not very confident** AFTER the training: 8

Number of people feeling **very confident** BEFORE the training: 76

Number of people feeling **very confident** AFTER the training: 417





DAHA - inspiration, by Gudrun Burnet



daha

Domestic Abuse Housing Alliance

A partnership between 3 agencies leading change for cohesive policies and strategies for tackling domestic abuse and housing in the UK



Attitudes towards Domestic Abuse

Tenant recorded what he thought was noise nuisance and was actually the murder of his next door neighbour Natasha Bradbury.



Timothy Down says he thought it felt 'better to stay away'

<https://www.independent.co.uk/news/uk/home-news/neighbour-record-sounds-woman-being-beaten-death-instead-calling-police-timothy-down-natasha-a7222406.html>



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Domestic Abuse Housing Alliance

Peabody

- Part of Safe At Home EU Project
- Trained over 60 Housing Providers globally
- Co- founded the Domestic Abuse Housing Alliance (DAHA)
- Support staff
- Training/ Policy/ Procedures/ Staff Champions
- Increase in reporting of domestic abuse 1425% in last 10 years – 1 in every 3 days
- DA Satisfaction rates significantly higher
- Winston Churchill Fellowship



DAHA's Mission

DAHA's mission is to improve the housing sector's response to domestic abuse by promoting a coordinated community response to domestic abuse and:

- Support organisations to enhance their own organisations' response
- Promote joined up working between housing, homelessness and domestic abuse sectors



Who we are and what we do

- Development and dissemination of **accreditation process** for social housing providers in order to improve national response to domestic abuse - standards cover **8 priority areas**
- Funding from London Councils, Comic Relief, Home Office, MHCLG & Tampon Tax
- Online self assessment toolkit (HO), national DAHA workshops (CR/LC)
- DAHA Development Managers (Cambridgeshire, National, London)
- Evaluation – York University (CR/LC)
- Housing First – Tri-Borough (MHCLG)
- Private rented sector post – (TT and MHCLG)
- Whole Housing (MHCLG)



DAHA Accreditation Standards

1. Policy & Procedure
2. Case Management
3. Risk Management
4. Equality & Diversity
5. Perpetrator Management
6. Partnership working
7. Training
8. Publicity & Awareness



Free online toolkit with template docs and guidance on above available at <https://www.dahalliance.org.uk/accreditation>



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Domestic Abuse Housing Alliance

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www.dahalliance.org.uk

#DAHousing #MakeAStand



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Domestic Abuse Housing Alliance



Include new partners in tackling domestic violence

The perspective of the survivor

What works?

- Support workers build **trustworthy relationships** with the survivor &
- Cultivate an attitude of **empathy and compassion**
- Survivors have full **control** over the support process and choice over any decision concerning their lives
- **Women-only environments** strongly support survivors' recovery
- **Client involvement** (peer work) in service design and delivery



What needs to change? Recommendations for housing providers & local authorities

- Ensure **immediate protection** of survivors
- Provide more **emergency & more women-only emergency accommodation**, make shelters known
- Commission and provide more quickly accessible and affordable **permanent housing**, HPs & authorities establish **priority ticketing**
- Work towards an **integrated service response**, involve all relevant services, authorities need to ensure **continuous funding**
- Provide survivors with **support beyond the crisis** moment



Recommendations for housing providers

- Train staff on early **identification and prevention of DV**, establish gender-sensitive, psychologically- and trauma- informed service provision, **end any form of victim blaming**
- **Involve management** & whole organization to effectively respond to DV
- Take concrete **actions against perpetrators** among tenants
- Establish **regular contact with tenants** & empower tenants to speak up
- Ensure housing providers adopt and embed a **domestic violence policy** which specifies **procedures** for DV cases and ensures **proper support**

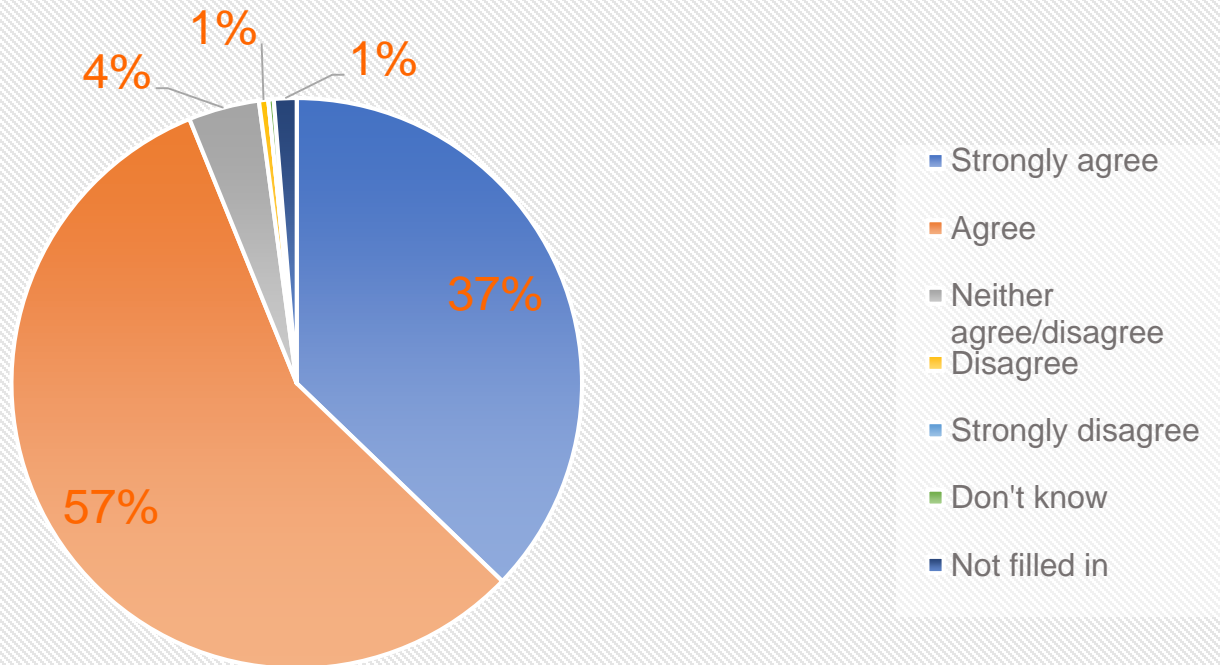


Example of training exercise



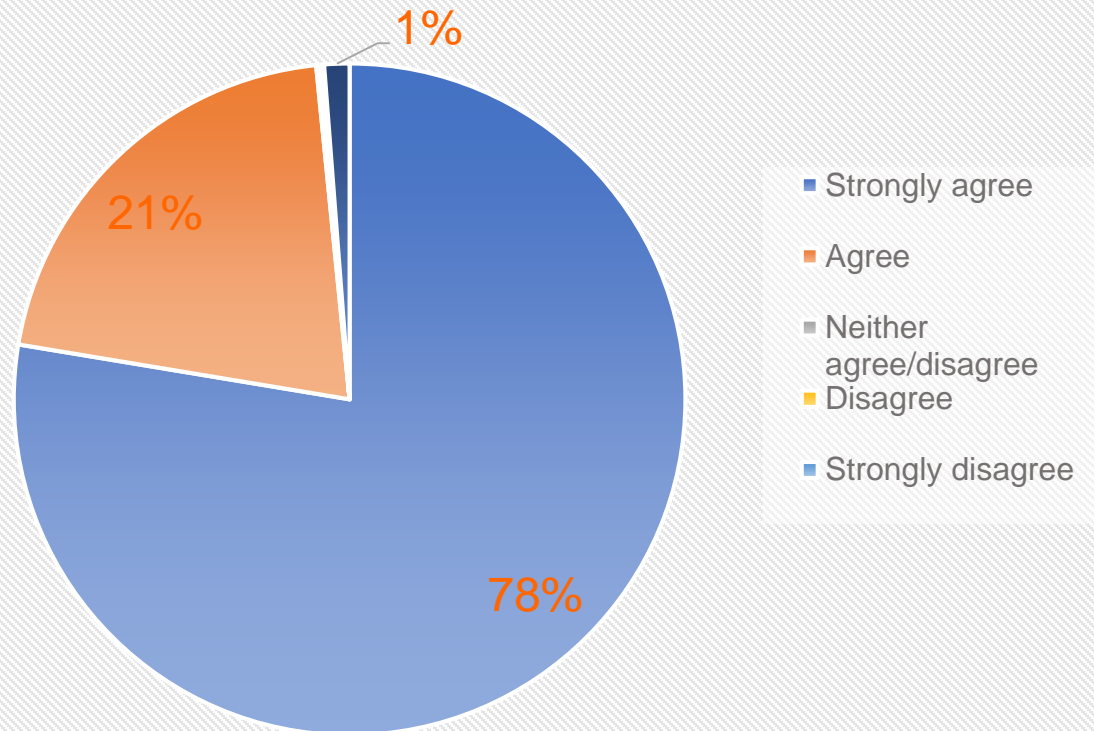
Safe at Home Training Feedback: Impact on practice

The training has supported me to better understand my role in identifying tenants experiencing / perpetrating domestic abuse



Safe at Home Training Feedback: Trainer(s)

Trainer was knowledgeable about topic



Safe at Home Training Feedback: Quotes

The trainer knows how to make the training interesting and delivers it with the necessary sense of humour. Excellent!

Fantastic training. Best training I have received on this topic. I fully recommend this training to all housing staff

Really enjoyable and informative training. I feel more confident in responding to domestic abuse in my working role



Dutch reporting code

1. Identifying the signs
2. Peer consultation (and expert advice)
3. Interview with the client
4. Assessing violence and child abuse
5. Reaching a decision: arranging assistance or reporting a case



Guideline for Dutch Housing Providers



Take a stand

A victim of domestic violence should immediately leave the relationship.



Take a stand

*Housing providers need to play an active role
in tackling domestic violence.*



Take a stand

*When it comes to domestic violence,
privacy regulations are less important.*

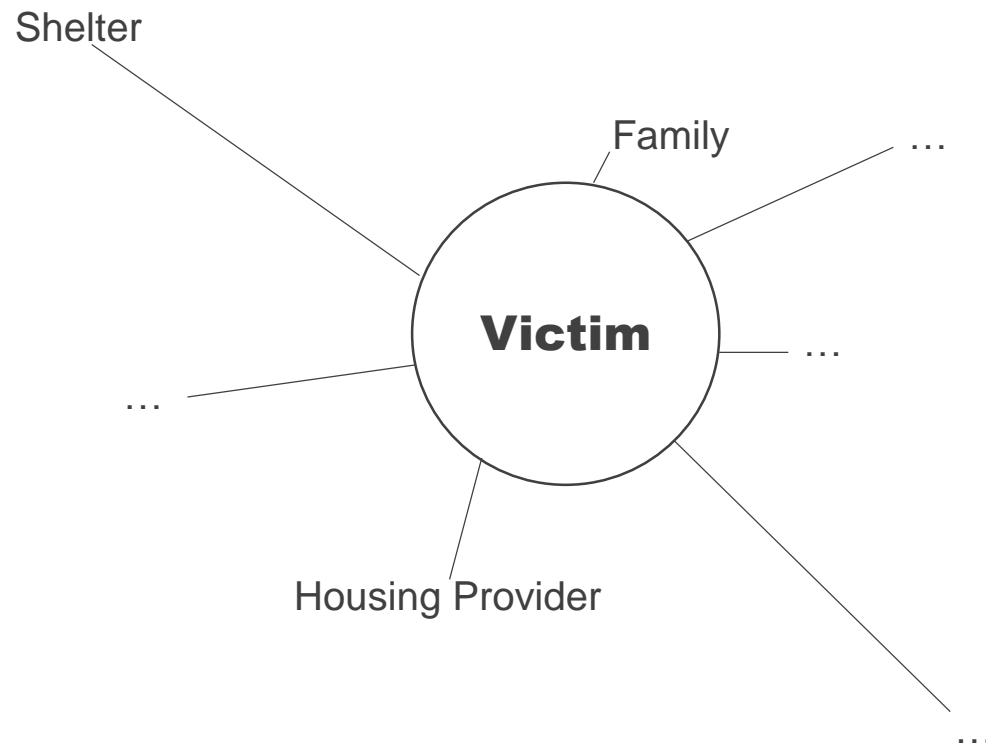


Take a stand

*When it comes to domestic violence,
privacy regulations are less important.*



Exercise:



Exercise:

1. New partner:
2. Arguments: Why include them:
3. Arguments: How do they benefit:
4. Ideas for a tailored programme:





i'm not telling
you it is going to
be easy, i'm
telling you it's
going to be
worth it.

Safe at Home Project

2017-2018

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Rights, Equality and Citizenship (REC)
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More information?

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